



## School and Transportation Information is only a Click or Call Away...

You can access STEO's Transportation Information and Guidelines for Students and Parents at [www.steo.ca](http://www.steo.ca) under Student Information.

### #staysafe#staytuned

STEO is working with CDSBEO, UCDSB and local Public Health to develop a safe plan for transported students for the upcoming school year. Parents can register for email notifications through the STEO Parent Portal at [transportation.steo.ca](http://transportation.steo.ca). Follow STEO on social media for transportation related updates throughout the summer.

### Find My Bus Stop . . . Bus Stop Finder

Accessing busing information is easy. Simply visit **Student Transportation of Eastern Ontario's (STEO) website** at [www.steo.ca](http://www.steo.ca) and click on "Find My Bus Stop" icon.

Fill in the required information to access your child(ren)'s route number, pick-up time and location, bus operator name and phone number. You can verify busing information beginning **August 23, 2021**.


### Busing Hotline Phone Number . . .

STEO makes it easy for parents to check on their child(ren)'s transportation information via our **Busing Hotline Number: 1-855-441-1589** until September 10, 2021.

### School and Transportation Eligibility . . .

The **School and Transportation Eligibility** tool is now active for the **2021-2022** school year.

The tool can be accessed from the [www.steo.ca](http://www.steo.ca) website by clicking on the **School and Transportation Eligibility** link – representative icon below.



SCHOOL and TRANSPORTATION  
ELIGIBILITY

Pick the 2021-2022 School Year (highlighted in light blue in the screen clip below) before clicking on "School Information", "School Eligibility: Which School do I attend?" or "Transportation Eligibility: Can I Ride a Bus?".

- **School Information:** provides the address, phone number, website, boundary map and available programs and grades for a chosen school.
- **School Eligibility: Which School do I Attend?** Allows a student/parent/guardian/school or Board staff/general public to check for the school eligibility based on any given address entered.



## Check out STEO's Virtual Backpack

To access important transportation information and resources, check out STEO's **Virtual Backpack** by visiting [www.steo.ca](http://www.steo.ca) and scrolling down to the Quick Links.



**Transportation Eligibility: Can I ride a bus?** Allows a student/parent/guardian/school or Board staff/general public to check whether or not a specified address is eligible (in boundary) for transportation.

The screenshot shows the STEO website interface. At the top, there's a navigation bar with 'Home', 'School Information', 'School Eligibility:', 'Transportation Eligibility:', and 'Log In'. Below this, there are four main service icons: 'School Information', 'School Eligibility: Which School do I Attend?', 'Transportation Eligibility: Can I Ride a Bus?', and 'Parent Portal'. A 'No Alerts' notification is present. At the bottom, there's a 'School Year' dropdown menu with options for 2020-2021, 2019-2020 (highlighted), and 2020-2021. Other navigation links include 'About', 'Contact', 'Parent Portal', and 'Professional Portal'.

To change the **School Year** from within any of the options, click on the HOME menu option and re-select the appropriate **School Year** from the drop down list.

**Note:** The 2021-2022 Parent Portal (aka FIND MY BUS STOP...BUS STOP FINDER) **will not** be active until August 23, 2021. The Parent Portal is used by students/parents/guardians to check pick-up and drop-off information after routes have been created. The Parent Portal also allows for email subscription for delays and cancellations. After August 23, 2021, updates may occur until the start of school year as changes and updates for transportation and routes are updated daily.

Please check back frequently for updates after August 23, 2021.

## Moving?

Inform your child's school of any address/contact information changes as soon as you can and before the end of the school year if possible.

## Shared Custody?

Please submit signed 2021-2022 Family Accommodations package to STEO as soon as possible. The package is available at [www.steo.ca](http://www.steo.ca) under Quick Links, Tools, Transportation Forms.